



# Do you know someone having trouble paying their energy bills? Let them know help is available.

In challenging economic times, there are customers who may need assistance in paying their natural gas bills. Non-profit organizations and federal, state and local agencies offer a variety of programs to assist qualified individuals.

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP helps eligible customers pay for their winter heating service and may also cover the cost of repairing or replacing heating equipment in your home through grants that do not need to be repaid. Eligibility is based on household size and income.

Even if your heating costs are included in your rent, you may qualify for LIHEAP and/or the following programs:

- **Direct Vendor Payments:** Financial aid that is applied to your natural gas bill and does not need to be repaid
- **Energy Service Grant:** Funds that do not need to be repaid to help you reconnect natural gas service
- **Percent of Income Payment Plan (PIPP):** Pay a percentage of your monthly income to maintain your utility service
- **Weatherization:** Helps reduce your energy costs by making your home more energy efficient

### Step 1: Application

If you believe you may be eligible for any of these programs, contact your nearest Community Action Agency to find out if you qualify, what paperwork you need to bring to apply, and to arrange an appointment to meet with an agency representative.

- Call **877.411.9276** (WARM)
- TDD for the hearing impaired: **800.785.6055**
- Seniors may contact the Illinois Department on Aging's Senior HotLine at **800.252.8966** for a referral to a local agency

### Step 2: Notification

If eligible, you will be informed of the amount of assistance you can receive. The agency will notify your energy provider(s) of your participation in the program.

### Step 3: Payment

The agency will make payments to the energy provider(s) on your behalf.

## COMMUNITY ACTION AGENCIES

<b>Central Illinois Economic Development Corporation</b> 217.732.2159 County Served: Dewitt	<b>East Central Illinois Community Action Agency</b> 217.443.2705 Counties Served: Ford, Iroquois and Vermillion	<b>Mid-Central Community Action, Inc.</b> 309.829.0691 Counties Served: Livingston and McLean	<b>Tri-County Opportunities Council</b> 800.323.5434 Counties Served: Bureau, Carroll, LaSalle, Lee, Marshall, Ogle, Putnam, Stark and Whiteside
<b>Champaign County Regional Planning Commission</b> 217.328.3313 County Served: Champaign	<b>Kankakee County Community Services, Inc.</b> 815.933.7883 County Served: Kankakee	<b>Northwestern Illinois Community Action Agency</b> 815.232.3141 Counties Served: JoDaviess and Stephenson	<b>Two Rivers Regional Council of Public Officials</b> 217.224.8171 Counties Served: Brown, Pike and Schuyler
<b>Community and Economic Development Association of Cook County, Inc.</b> 312.456.4100 County Served: Cook	<b>Kendall-Grundy Community Action</b> 630.553.9100 (Kendall) 815.941.3262 (Grundy) Counties Served: Grundy and Kendall	<b>Project NOW</b> 309.793.6391 Counties Served: Henry, Mercer and Rock Island	<b>Western Illinois Regional Council</b> 309.837.2997 Counties Served: Hancock and Henderson
<b>Community Contacts, Inc.</b> 847.697.4400 (Kane) 815.758.3835 (DeKalb) Counties Served: DeKalb and Kane	<b>Lake County Community Action</b> 847.249.4330 County Served: Lake	<b>Rockford Human Services Department</b> 815.987.5711 Counties Served: Boone and Winnebago	<b>Will County Center for Community Concerns</b> 815.722.0722 County Served: Will
<b>DuPage County Department of Human Resources</b> 630.407.6500 County Served: DuPage	<b>McHenry County Housing Authority</b> 815.338.7752 County Served: McHenry	<b>Tazwood Community Services</b> 309.266.9941 or 309.694.4391 Counties Served: Tazewell and Woodford	



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## NICOR GAS SHARING PROGRAM

The Nicor Gas Sharing Program provides one-time annual grants to qualified customers. To receive a Sharing Program grant, contact your nearest Salvation Army office to find out if you qualify, what paperwork you need to bring to apply, and to arrange an appointment to meet with a Salvation Army representative.

## SALVATION ARMY OFFICES

437 E. Galena Blvd. <b>Aurora</b> , IL 60505 630.897.7265	830 Grove St. <b>DeKalb</b> , IL 60115 815.756.4308	148 N. Harrison Ave. <b>Kankakee</b> , IL 60901 815.932.1614	416 S. Madison St. <b>Rockford</b> , IL 61104 815.972.1135
422 S. Main St. <b>Belvidere</b> , IL 61008 815.544.3892	609 W. Dempster <b>Des Plaines</b> , IL 60016 847.981.9111	8354 W. Foster Ave. <b>Norridge</b> , IL 60706 708.456.6220	1710 S. 7th Ave. <b>St. Charles</b> , IL 60174 630.377.2769
611 W. Washington <b>Bloomington</b> , IL 61701 309.829.7399 ext. 218	316 Douglas Ave. <b>Elgin</b> , IL 60120 847.741.2304	1 S. 415 Summit <b>Oakbrook Terrace</b> , IL 60181 630.629.3044	409 Avenue F <b>Sterling</b> , IL 61081 815.625.1622
2212 N. Market St. <b>Champaign</b> , IL 61820 217.373.7827	1403 Sherman Ave. <b>Evanston</b> , IL 60201 847.866.9770	516 W. Madison St. <b>Ottawa</b> , IL 61350 815.433.0798	126 S. Bloomington St. <b>Streator</b> , IL 61364 815.672.2746
2337 S. Laramie Ave. <b>Cicero</b> , IL 60804 708.222.0177	106 W. Exchange St. <b>Freeport</b> , IL 61032 815.235.7639	112 N. Division <b>Pontiac</b> , IL 61764 815.844.5005	850 S. Green Bay Rd. <b>Waukegan</b> , IL 60085 847.336.1880
290 W. Crystal Lake Ave. <b>Crystal Lake</b> , IL 60014 815.455.2769	300 3rd Ave. <b>Joliet</b> , IL 60433 815.726.4834	333 N. 6th St. <b>Quincy</b> , IL 62301 217.222.2087	

### You can also apply for a Nicor Gas Sharing Program grant at any of these offices between 9 a.m. and 4 p.m., Monday through Friday:

Village of Arlington Heights 33 S. Arlington Heights Rd. <b>Arlington Heights</b> , IL 60005 847.368.5792	Health & Human Services 1900 Hassell Rd. <b>Hoffman Estates</b> , IL 60195 847.781.4851	Oak Park Township 105 S. Oak Park Ave. <b>Oak Park</b> , IL 60302 708.383.8005	Together We Cope 17010 S. Oak Park Ave. <b>Tinley Park</b> , IL 60477 708.633.5040, ext. 24
Cuba Township 28000 W. Cuba Rd. <b>Barrington</b> , IL 60010 847.381.1924	Victory Christian Assembly Church 2901 W. 159th St. <b>Markham</b> , IL 60426 708.596.9673	Rock River Center Senior Services, Inc. 215 W. Washington St. <b>Oregon</b> , IL 61061 815.732.3252	New Trier Township 739 Elm St. <b>Winnetka</b> , IL 60093 847.446.8201
Citizen's Services 3450 W. 97th St. <b>Evergreen Park</b> , IL 60805 708.422.8776	Kendall/Grundy Community Services 1802 N. Division, Suite 403 <b>Morris</b> , IL 60450 815.941.3262	Palatine Township 721 S. Quentin Rd. <b>Palatine</b> , IL 60067 847.358.6700	Kendall County Human Services 811 W. John St. <b>Yorkville</b> , IL 60560 630.553.9100

## ASSISTANCE FOR ACTIVE MILITARY PERSONNEL

Nicor Gas offers a package of benefits to assist active guard and reservists who reside in our service territory. Call **888.Nicor4u** (642.6748) for more information.

## PAYMENT ARRANGEMENTS

If you are having difficulty paying your gas bill and don't qualify for assistance, call us toll-free at **888.Nicor4u** (642.6748) to discuss a payment arrangement.

[nicorgas.com](http://nicorgas.com)

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